



We address the operational challenges in healthcare by:

- Optimizing Staff Workflows & Productivity through intelligent workflow automation & shared visibility.
- Strengthening the Quality of Care delivered through real time situational awareness.
- Improving Financial Performance & Market Share by helping your organization efficiently attract & retain patients.
- Integrating with and working alongside any EMR to deliver operational outcomes that complement the clinical documentation processes.

About TeleTracking®

Healthcare globally is facing challenges with increasing demand, rising costs, and scarce resources. Now, more than ever, hospitals and health systems need to re-imagine how care is delivered to create a Boundaryless Healthcare™ model that provides interoperable visibility to operations – within and beyond the four walls of the hospital. For over 30 years, we've helped our customers understand how operational efficiencies can help them meet strategic priorities to benefit the health system, caregivers and most importantly, patients.

Expanding the Capacity to Care™

TeleTracking's integrated healthcare operations platform combines comprehensive technology solutions with clinical expertise to optimize access to care, streamline care delivery and connect transitions of care. We provide true interoperability between acute, non-acute, affiliated, and non-affiliated facilities allowing health systems to think more about the patients they treat than just the beds they occupy.

TeleTracking's solutions provide true operational visibility, regardless of the EMR, that address virtually every point along the care continuum, creating shared enterprise-level situational awareness, while improving workflows, better utilizing scarce resources, and attracting and retaining patients.

By connecting previously disconnected care settings, we help hospitals and health systems capture and operationalize data to automate workflows, and influence data-driven process improvement through shared, real-time analytics and improved communication.



Care Access

We remove barriers between patients and clinicians at the initial point of contact to reduce delays and ensure access to care.



Care Delivery

We provide shared visibility to care milestones throughout the patient journey to help maximize efficiency so providers can deliver high quality patient care.



Care Transitions

We manage the complex operational process to integrate care settings and facilitate the smooth transition of patients from one to another. This cohesive integration ensures ease of access to right care settings at the right time.

Operating in three major markets –North America, Europe (UK & Germany), and the U.S. Government, we work with 200 health systems including the Top 3 largest health systems in the country and more than 1,100 individual hospitals where we manage over 200,000 beds representing millions of patient stays each year.

Health systems across the industry rely on TeleTracking to:

- **Serve as the enterprise-wide operational platform**, just as the EMR is the enterprise-wide clinical platform, to connect and consolidate disparate operational systems.
- **Connect disconnected care settings (Acute, Post-Acute & Primary Care)** to provide a holistic view of health system operations.
- **Improve operational efficiency and effectiveness to drive growth**, manage throughput more effectively, and improve staff utilization and retention.

Achieve Operational Excellence with TeleTracking

We provide solutions that address up to **\$125B** worth of operational waste annually caused by:



Long ED Wait Times

~\$10-20B



Misrouted Patients

~\$2-3B



Extended Length of Stay

~\$45-65B



Secondary Infections

~\$5-10B



Inefficient Staff & Resource Utilization

~\$10-20B



Poor Communication & Data Interoperability

~\$5-10B



20% reduction in lost bed time, resulting in...

\$23.6M in new revenue and cost savings.

20% decrease in ED boarding,

16% decrease in LWOT,

40% decrease in overtime costs in 12 months.



21% increase in admissions in five months, with patients arriving in beds

25% faster.

1,000

more transfers per year at...

95%+

occupancy, without adding more beds.

30%

increase in transfer volumes and...

27%

increase in total admissions.

44% ↓

reduction in ED boarding after 10 months.

23%

increase in OR utilization, optimizing highest-dollar area.