



Workflow Automation for Healthcare™

## **Barnes-Jewish Hospital Improves Communication, Information Flow**

*TransportTracking powered by TeleTracking XT Scores a Win for Satisfaction*

A **TransportTracking**™ user since 2000, Barnes-Jewish Hospital, a nationally renowned medical and research institution recently migrated to TeleTracking's newest technology platform called TeleTracking XT™.

Using dispatcher-less logic pioneered by TeleTracking, **TransportTracking** powered by **XT** assigns jobs to the nearest, most appropriate transporter without human intervention because it "knows" the location and capabilities of all transporters. This eliminates 'dead heading' back to the Transport Office to get the next request, or calling back in to a dispatcher for them to find an appropriate job. The new browser-based platform helps accelerate communication flow allowing transporters to perform their tasks much more efficiently, accurately and productively.

Transporters perform hundreds of 'movement-related' tasks everyday that are absolutely critical to running a hospital's operations efficiently, from moving patients to medical records to critical diagnostic lab samples. These tasks need to be coordinated and dispatched to the appropriate transporter efficiently and without wasting precious time.

The communication of information is also improved in that transporters are provided with all of the information they need to complete their job via text pagers avoiding the need to jot notes on scraps of paper or the palm of their hand.

Requestors, i.e. the nursing unit, also benefit from the new software design and platform in that they can quickly make a few clicks to make a transport request for a patient and monitor the status, in real-time, without bothersome phone calls. And patients benefit because of the software's ability to sequence multiple stops. This means a patient can get multiple tests performed in one flow avoiding the need to go back and forth to their room.

**TransportTracking** powered by TeleTracking XT will be on display at the **ASHES/NAHTM** conference being held in St Louis, MO from September 30-October 4, 2007. **Stop by Booth # 407** to speak with a Barnes-Jewish Hospital Transport Manager and to see all of their capacity and patient flow management products in action.

**About TeleTracking Technologies**



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TeleTracking Technologies is the world leader and innovator in patient flow automation, serving over 680 hospitals in the US, Canada and the United Kingdom. They provide a wide array of software products and services designed to deliver real-time control over the patient flow process, which is acknowledged as the No. 1 cause of hospital overcrowding worldwide.

### **About Barnes-Jewish Hospital**

Barnes-Jewish Hospital is rated by U.S. News & World Report as one of the top 10 hospitals in the country and has a premier reputation in patient care, medical education, research and community service. It is the only adult teaching hospital of Washington University School of Medicine, ranked as one of the top five medical schools in the country. Barnes-Jewish Hospital is licensed for 1,228 beds and staff includes 1,770 physicians and 921 residents, interns and fellows. Barnes-Jewish Hospital is the first adult hospital in Missouri to receive Magnet recognition for its 2,600 nurses, the highest award given by the American Nurses Credentialing Center.

#### CONTACT:

Christopher Anderson  
Director, Marketing

TeleTracking Technologies  
412-391-6369

[Chris-anderson@teletracking.com](mailto:Chris-anderson@teletracking.com)

or

Thomas Perry

Product Manager, TransportTracking™

TeleTracking Technologies

[Tom-perry@teletracking.com](mailto:Tom-perry@teletracking.com)