

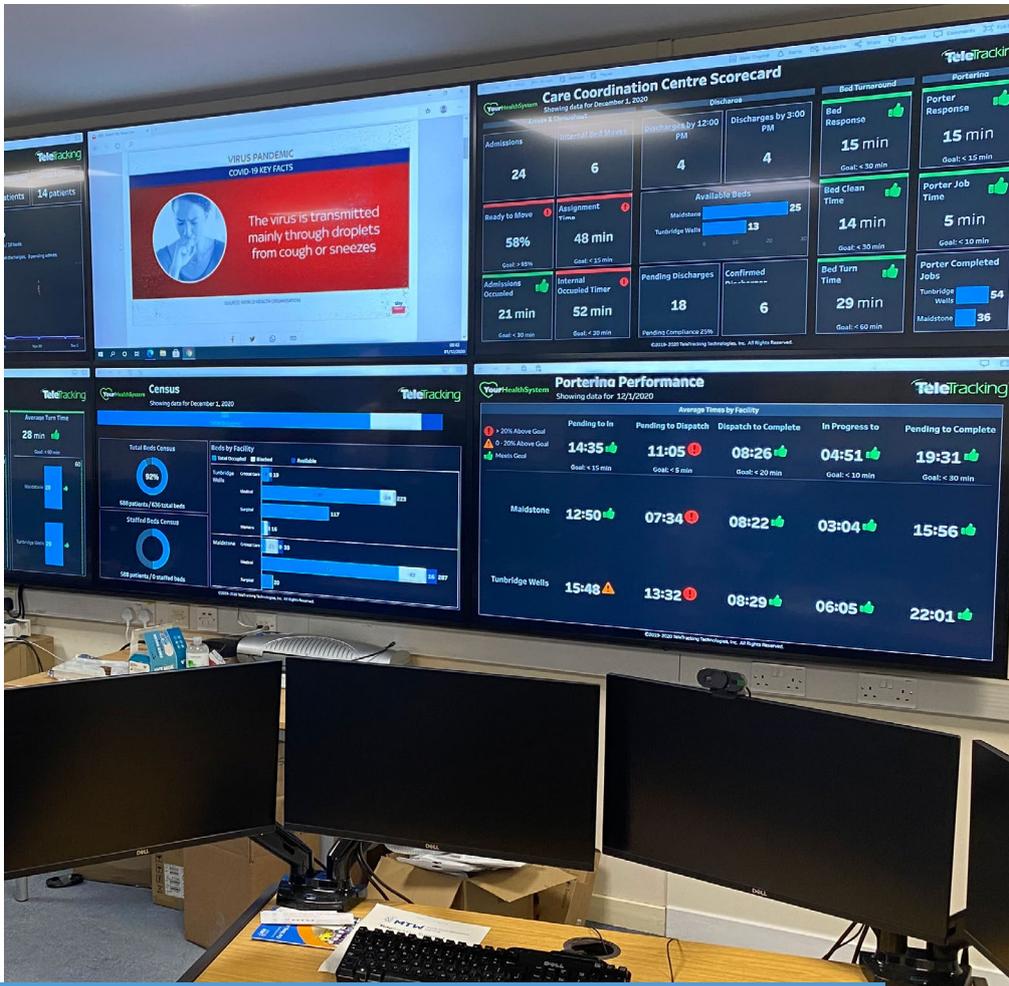
SOLUTION

# THE PATIENT FLOW COMMAND CENTRE

TeleTracking's Patient Flow Command Centre centralises and speeds up patient access into, between, and within, your acute care facilities, and out to community care. As a result, referrals in are much faster and smoother, patients get timely care in the right setting, and your organisation gains significant operational efficiencies.

### TeleTracking's Patient Flow Command Centre

- ▶ Creates a central, one-stop-shop for referrals and transfers across your and neighbouring organisations
- ▶ Streamlines and accelerate patient intake by bridging silos and standardising optimal workflows
- ▶ Improve quality by reducing errors, improving consistency with transfer and referral protocols
- ▶ Supports a culture of accountability and reduces risk by capturing and timestamping all referral and transfer activities
- ▶ Enhances communication and coordination with all stakeholders, including external and accepting facility care teams
- ▶ Establishes high reliability and drive continuous improvement with the most comprehensive data and best patient access analytics in the industry, powered by TeleTracking's hospital ops analytics solution



### AT A GLANCE

- Multi Organisation and organisation-wide visibility to beds, patients, assets and staff in real-time
- Centralise patient access and accelerate referrals and transfers
- Improve timeliness of care transitions
- Drive accountability throughout organisations

## Coordinate care across the continuum (Home to Home)

TeleTracking's Patient Flow Command Centre enables you to centralise and standardise care transitions throughout your patients' journey:

Acute to acute, organisation to organisation, facility to facility

- ▶ Outpatient to acute
- ▶ Acute to post-acute
- ▶ Direct admit—from home, GP, 111, nursing home, clinic

## Visibility and Alignment

TeleTracking gives you the full operational visibility you need to align operations across your organisation. When combined with TeleTracking's hospital operational analytics solution, SynapseIQ™, you can visualise resources, demand, and performance across care teams, aligning care teams and Trust resources to meet patient demand.

- ▶ Transfer history and transfer requests
- ▶ Real-time transfer timer metrics
- ▶ Physician communication response times



## TELETRACKING: AT THE HEART OF 100+ PATIENT FLOW COMMAND CENTRES

TeleTracking powers more than 100 patient Flow Command Centres across North America with 4 in the United Kingdom. According to the KLAS Operational Command Centres 2018 report, TeleTracking has built more Command Centres than all other vendors combined.

TeleTracking's Patient Flow Command Centres continuously mature as integrated care networks grow more complex. As care delivery decentralises, care coordination functions become increasingly centralised to better serve larger populations.