COMMUNITY ACCESS® PORTAL
BUILD A LOYAL, CONNECTED PROVIDER COMMUNITY

Give your community care providers a new window to their patients within your health system. With Community Access Portal, they can track major patient flow milestones, as well as referral request status and assignments.

Community Access Portal is a web-based entry to your health system for your provider community. It helps you streamline and automate communication with community care teams.

Community Access Portal Features

▸ A convenient online direct admit option for your physician community. As your Command Center staff work the case, external care teams receive automatic updates on the status of their requests.

▸ An automated "feedback loop" that gives external care teams updates on their patients' flow milestones— including real time bed assignment. Community care teams can also see when their patients arrive in a bed, and when they're discharged.

▸ Seamless integration with TeleTracking's TransferCenterIQ™ application. Patient and referral data automatically appear in TransferCenterIQ™ as a pending request. An on-screen notification alerts Command Center staff that a new request needs attention.

✳ **BENEFITS**

- Reduces phone calls
- Builds referral satisfaction and loyalty
- Improves patient care coordination
- Streamlines patient intake

COMMUNITY ACCESS PORTAL IS A SECURE, CLOUD-HOSTED SOLUTION POWERED BY TELETRACKING.

A External care teams now have a convenient online way to refer patients to you—reducing phone calls to your Command Center.

B The portal provides automatic updates on referral status. Phone time is spent more effectively—connecting the referring physician with the accepting hospitalist.

C Visit number, bed assignment, bed occupancy date and timestamp, and more, are automatically sent to the referring team via the portal.

D The referrer can check the portal at any time for the location, admission, and discharge status of all active referrals to your system.

An Investment in Your Provider Community

Community Access Portal is a gift for your provider network. It's ideal for:

‣ Freestanding EDs

‣ Skilled nursing and long-term care facilities

‣ PCPs and specialists

‣ Rural hospitals and community clinics

‣ Anywhere else care is provided in your community

Easy to Implement

Community Access Portal is a cloud-hosted extension of TeleTracking's TransferCenterIQ™ application. Getting started is easy:

‣ Community Access Portal requires no desktop installation—your community providers simply log in securely via their web browsers.

‣ You choose which members of your provider community should receive access to the portal. It's a great way to improve communication with your referral partners.

‣ And of course, TeleTracking's Solution Center is always there for you with year-round, round-the-clock support.

WHAT ARE COMMUNITY CARE PROVIDERS SAYING ABOUT COMMUNITY ACCESS PORTAL?

LOVE
More inclined to send the next patient your way

SIMPLE
Know exactly what's going on with my request

GAME CHANGING
Don't have to sit and wait anymore

TeleTracking

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